

Survey Opportunities Identified	Actions to Correct	Due Date
Overall Menu Variety	We have recently introduced our pre-made deli sandwich as an additional offering. Each sandwich is prepared with bread from our local bakery.	Completed
	We will be writing a new spring menu that will include your daily favorites. In addition, new seasonal spring ingredients will be featured in our entrée dishes and prepackaged “Grab and Go” selections.	18-Apr-11
	We have implemented a monthly Starbucks Espresso as part of our “Proudly Brew” offering.	Completed
Food Promotions (Combinations/ Specials)	We have recently introduced the Au Bon Pain Soup frequency card on-site. This coincides with our current combo (Coffee & Salad/Sandwich).	Completed
	Chef Bill will be creating some seasonal salad and deli sandwich “quick pick” creations that he will run as “Limited Time Specials” and combo offerings.	11-Apr-11
Availability of Nutritional Information (On-Site & Online)	We have introduced nutritional signage for Au Bon Pain Soup that is placed by the soup station.	Completed
	We will be highlighting our healthier options through station signage and this will coincide with the launch of the spring menu.	18-Apr-11